

STANDING COMMITTEE ON PUBLIC ACCOUNTS
Wednesday, December 8, 2010

MINUTE NO. 27
10:00 a.m. – Room 8

1. **Present:** Trent Wotherspoon in the Chair and Members Pat Atkinson, Dan D’Autremont, Rod Gantefoer, Glen Hart, Warren Michelson and Lyle Stewart.

Provincial Auditor’s Office

Brian Atkinson, Acting Provincial Auditor
Mobashar Ahmad, Deputy Provincial Auditor
Kim Lowe, Principal
Regan Sommerfeld, Principal
Rosemarie Volk, Principal

Provincial Comptroller’s Office

Terry Paton, Provincial Comptroller
Chris Bayda, Executive Director, Financial Management Branch

2. The Chair advised the committee that pursuant to Rule 141(2), the *2010 Report of the Provincial Auditor (Volume 2)* was deemed referred to the committee on December 1, 2010 and the *Provincial Auditor Business and Financial Plan 2011-2012* was deemed referred to the committee on December 6, 2010.
3. The committee considered Chapter 6 (Health) of the *2010 Report of the Provincial Auditor (Volume 1)*. Mr. Ahmad of the Office of the Provincial Auditor provided an overview of the chapter.

The following Health officials appeared before the committee and answered questions:

Witnesses

Lauren Donnelly, Assistant Deputy Minister
Max Hendricks, Assistant Deputy Minister
Brenda Jameson, Chief Operating Officer, Health Solutions Centre
Ted Warawa, Executive Director, Financial Services Branch
Garth Herbert, Director, Financial Compliance and Internal Audit, Financial Services Branch
Lynn Digney Davis, Chief Nursing Officer

4. The committee concurred with recommendation 6-1 made at page 77 of Chapter 6 (Health) of the *2010 Report of the Provincial Auditor (Volume 1)* that the Ministry of Health establish a process to debrief unsuccessful vendors on their information technology proposals. The committee noted that the Ministry of Health has complied with the recommendation.
5. The committee concurred with recommendation 6-2 made at page 77 of Chapter 6 (Health) of the *2010 Report of the Provincial Auditor (Volume 1)* that the Ministry of Health establish an appeal mechanism to deal with vendors’ complaints/disagreements. The committee noted that the Ministry of Health has complied with the recommendation.
6. The committee concurred with recommendation 6-3 made at page 77 of Chapter 6 (Health) of the *2010 Report of the Provincial Auditor (Volume 1)* that the Ministry of Health establish processes to ensure all requests for proposals for specific information technology expertise or services include

complete criteria for evaluating those proposals. The committee noted that the Ministry of Health is making progress towards complying with the recommendation.

7. The committee concurred with recommendation 6-4 made at page 78 of Chapter 6 (Health) of the *2010 Report of the Provincial Auditor (Volume 1)* that the Ministry of Health use consistent evaluation documentation for selecting vendors for specific information technology expertise or services. The committee noted that the Ministry of Health is making progress towards complying with the recommendation.
8. The committee concurred with recommendation 6-5 made at page 78 of Chapter 6 (Health) of the *2010 Report of the Provincial Auditor (Volume 1)* that the Ministry of Health use its employees to hire employees of technology vendors. The committee noted that the Ministry of Health has complied with the recommendation.
9. The committee concurred with recommendation 6-6 made at page 78 of Chapter 6 (Health) of the *2010 Report of the Provincial Auditor (Volume 1)* that the Ministry of Health obtain periodic independent updates of projects that are managed and staffed with vendor employees. The committee noted that the Ministry of Health has complied with the recommendation.
10. The committee concurred with recommendation 6-7 made at page 79 of Chapter 6 (Health) of the *2010 Report of the Provincial Auditor (Volume 1)* that the Ministry of Health establish adequate processes for assessing information technology vendors' performance. The committee noted that the Ministry of Health is making progress towards complying with the recommendation.
11. The committee concurred with recommendation 6-8 made at page 79 of Chapter 6 (Health) of the *2010 Report of the Provincial Auditor (Volume 1)* that the Ministry of Health keep records of vendors' performance to help decide future information technology services contracts. The committee noted that the Ministry of Health is making progress towards complying with the recommendation.
12. It was moved by Mr. Michelson:

That this committee do now adjourn.

The question being put, it was agreed to.

13. The committee adjourned at 10:55 a.m. to the call of the Chair.

Kathy Burianyk
Committee Clerk

Trent Wotherspoon
Committee Chair

