

ISSUE: During PSC's appearance before PAC on September 6, 2022 AT 1:00 pm there a question raised that PSC committed to getting back to the members

Question: (Aleana Young) refer to Hansard page 311

From the Commission initiating the request with the service provider, this reporting it seems there was a bit of a process between initial request and the ongoing negotiations of what an acceptable deadline would be. **Why were the negotiations of such a duration?**

Response (Kathryn Pollack): Advised that we would need to get back to the committee with a response.

FOLLOW UP RESPONSE:

Prior to 2020, the PSC did receive annual audit reports on security controls at the data centre hosting PSC Client, although there were no set dates for reports to be provided. The issue raised by the Provincial Auditor in 2016 and in subsequent years was the delay in provision of these reports after the year end reporting period. In 2020 there was a move to a new data centre, which enabled consistent and timely reporting. Audit reports are now received every six months. The agreement with the service provider has been updated to reflect specific timelines for submission of reports.

