

**STATUS UPDATE**

PAC Date: January 11, 2022

Ministry of Health

**Chapter 7 – Ministry of Health - Health (Integrated) from the Provincial Auditor's 2018 Report – Volume 2**

<b>Recommendation and Status at Time of Audit</b>	<b>Page</b>	<b>Current Status</b>	<b>Actions Taken to Implement since PA Report</b>	<b>Planned Actions for Implementation</b>	<b>Timeline for Implementation</b>
<p><b>1. Outstanding Recommendation:</b></p> <p>We recommended that the Ministry of Health follow its established procedures for removing unneeded user access to its computer systems and data promptly.</p> <p><i>(2015 Report – Volume 2; Public Accounts Committee agreement June 12, 2018)</i></p> <p>Status – Partially Implemented</p>	P.50	Implemented – (Provincial Auditor 2019 Report Vol 2, Ch. 19)	<ul style="list-style-type: none"><li>• N/A- Implemented</li></ul>	<ul style="list-style-type: none"><li>• N/A</li></ul>	N/A

# STATUS UPDATE

PAC Date: January 11, 2022

Ministry of Health

Chapter 7 – Ministry of Health – Monitoring Opioid Prescribing and Dispensing from the 2019 Report of the Provincial Auditor of Saskatchewan – Volume 1 Chapter 28 – Ministry of Health – Monitoring Opioid Prescribing and Dispensing from the 2021 Report of the Provincial Auditor of Saskatchewan – Volume 2					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<b>1. Outstanding Recommendation:</b>  We recommended the Ministry of Health assess the cost and benefit to patient safety of recording hospital-dispensed opioids in the provincial drug IT system.  <i>(2019 Report – Volume 1, p. 102, Recommendation 1; Public Accounts Committee has not yet considered this recommendation as of October 29, 2021)</i> Status – Not Implemented	Ch.7- P.102  Ch.28- P.213	Not implemented	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>Ministry will consult with eHealth Saskatchewan and the Saskatchewan Health Authority to analyze the potential integration of the hospital medication management system (i.e., BDM – pharmacy management system) and the hospital electronic medical record (i.e., Sunrise Clinical Manager) with the provincial drug IT system (e.g., Pharmaceutical Information Program).</li> </ul>	2023-24
<b>2. Recommendation:</b>  We recommended the Ministry of Health work with the College of Physicians and Surgeons of Saskatchewan to consider requiring its members to review patient medication profiles prior to prescribing opioids.  <i>(2019 Report Volume 1, p, 110, Recommendation 4; Public Accounts Committee has not yet considered this recommendation as of October 29, 2021)</i> Status - Implemented	Ch.7- P.110  Ch.28- P.214	Implemented- (Provincial Auditor 2021 Report Vol 2)	<ul style="list-style-type: none"> <li>N/A - Implemented</li> </ul>	<ul style="list-style-type: none"> <li>N/A - Implemented</li> </ul>	N/A

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Ministry of Health

Chapter 7 – Ministry of Health – Monitoring Opioid Prescribing and Dispensing from the 2019 Report of the Provincial Auditor of Saskatchewan – Volume 1 Chapter 28 – Ministry of Health – Monitoring Opioid Prescribing and Dispensing from the 2021 Report of the Provincial Auditor of Saskatchewan – Volume 2					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<b>3. Recommendation:</b>  We recommended the Ministry of Health participate in a regular review of the list of opioid drugs associated with misuse and addiction that it wants monitored.  <i>(2019 Report Volume 1, p. 107, Recommendation 2; Public Accounts Committee has not yet considered this recommendation as of October 29, 2021)</i> Status - Implemented	Ch.7-P.107  Ch.28-P.215	Implemented- (Provincial Auditor 2021 Report Vol 2)	<ul style="list-style-type: none"> <li>N/A - Implemented</li> </ul>	<ul style="list-style-type: none"> <li>N/A - Implemented</li> </ul>	N/A
<b>4. Outstanding Recommendation</b>  We recommended the Ministry of Health determine whether the Prescription Review Program is helping reduce the misuse of prescribed opioids in Saskatchewan.  <i>(2019 Report – Volume 1, p. 111, Recommendation 5; Public Accounts Committee has not yet considered this recommendation as of October 29, 2021)</i> Status – Not Implemented	Ch.7-P.111  Ch.28-P.216	Not implemented	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>Ministry is planning to engage external consultants to do an independent evaluation of the Prescription Review Program. The proposal is currently under review. Once approved, the Ministry will begin the process of engaging an external consultant.</li> </ul>	2023-24

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Ministry of Health

Chapter 7 – Ministry of Health – Monitoring Opioid Prescribing and Dispensing from the 2019 Report of the Provincial Auditor of Saskatchewan – Volume 1 Chapter 28 – Ministry of Health – Monitoring Opioid Prescribing and Dispensing from the 2021 Report of the Provincial Auditor of Saskatchewan – Volume 2					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<b>5. Outstanding Recommendation:</b>  We recommended the Ministry of Health establish a risk-based approach to identify concerns in opioid dispensing in Saskatchewan pharmacies.  <i>(2019 Report – Volume 1, p. 102, Recommendation 3; Public Accounts Committee has not yet considered this recommendation as of October 29, 2021)</i> Status – Not Implemented	Ch.7- P.108  Ch.28- P.217	Not implemented	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>Ministry is planning to engage external consultants to do an independent evaluation of the Prescription Review Program to help establish a risk-based approach to identifying concerns in opioid dispensing in pharmacies. The business proposal is currently under review.</li> </ul>	2023-24
<b>6. Recommendation</b>  We recommended the Ministry of Health give those responsible for monitoring inappropriate opioid prescribing a functional IT system useful in identifying potentially inappropriate prescribing practices and opioid misuse.  <i>(2019 Report – Volume 1, p. 115, Recommendation 7; Public Accounts Committee has not yet considered this recommendation as of October 29, 2021)</i> Status – Implemented	Ch.7- P.115  Ch.28- P.219	Implemented- (Provincial Auditor 2021 Report Vol 2)	<ul style="list-style-type: none"> <li>N/A - Implemented</li> </ul>	<ul style="list-style-type: none"> <li>N/A - Implemented</li> </ul>	N/A

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Ministry of Health

Chapter 7 – Ministry of Health – Monitoring Opioid Prescribing and Dispensing from the 2019 Report of the Provincial Auditor of Saskatchewan – Volume 1 Chapter 28 – Ministry of Health – Monitoring Opioid Prescribing and Dispensing from the 2021 Report of the Provincial Auditor of Saskatchewan – Volume 2					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<b>7. Outstanding Recommendation</b>  We recommended the Ministry of Health give those responsible for monitoring inappropriate opioid prescribing access to necessary patient information.  <i>(2019 Report – Volume 1, p. 112, Recommendation 6; Public Accounts Committee has not yet considered this recommendation as of October 29, 2021)</i> Status – Partially Implemented	Ch.7-P.112  Ch.28-P.219	Partially implemented	<ul style="list-style-type: none"> <li>Ministry worked with eHealth Saskatchewan and the Prescription Review Program to provide the Program with access to the provincial drug IT system for the sole purpose of gaining information to provide clinical advice to prescribers when required to ensure appropriate prescribing.</li> </ul>	<ul style="list-style-type: none"> <li>Ministry continues to work with stakeholders, eHealth and the Prescription Review Program, to provide access to the eHR Viewer for the purpose of reviewing urine drug screens to evaluate appropriate drug use. A data sharing agreement is under development.</li> </ul>	2023-24

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PAC Date: January 11, 2022

Ministry of Health

Chapter 26 – Ministry of Health – Health Co-ordinating the Use of Lean from 2019 Report of the Provincial Auditor – Volume 1 Chapter 27 – Ministry of Health – Health Co-ordinating the Use of Lean from 2021 Report of the Provincial Auditor – Volume 2					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<b>1. Recommendation:</b> We recommend the Ministry of Health (responsibilities formerly assigned to the Health Quality Council) report to the public on outcomes achieved through the use of Lean across the health sector.  <i>(2014 Report – Volume 2, p. 233, Recommendation 5; Public Accounts agreement January 13, 2016)</i> Status – No longer relevant to assess.	Ch 26 – P.274  Ch 27 – P.209	No longer relevant to assess (Provincial Auditor 2021 Volume 2)	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
<b>2. Recommendation:</b> We recommended the Ministry of Health (responsibilities formerly assigned to the Health Quality Council) implement a risk management framework for coordinating the use of Lean across the health sector.  <i>(2014 Report, Volume 2, p. 226, Recommendation 1; Public Accounts Committee agreement January 13, 2016)</i> Status – Implemented	Ch 26 – P.276	Implemented (Provincial Auditor 2019 Volume 1)	<ul style="list-style-type: none"> <li>The Provincial Quality, Safety &amp; Lean Management Committee developed a risk management model. The model allows for the evaluation and scoring of risks in three categories: people development, process improvement, and business management.</li> <li>Each participating health sector agency completes its risk assessments using the model. Each determines a rationalized score for each identified risk.</li> <li>Implementing a risk-management framework better equips the Ministry and other health sector agencies to manage and address issues that affect the use of Lean.</li> </ul>	<ul style="list-style-type: none"> <li>N/A - Implemented</li> </ul>	<ul style="list-style-type: none"> <li>N/A - implemented</li> </ul>

# STATUS UPDATE

PAC Date: January 11, 2022

Ministry of Health

Chapter 27 – Ministry of Health – Providing Special Needs Equipment for Persons with Disabilities from the 2019 Report of the Provincial Auditor – Volume 1 Chapter 17 – Ministry of Health – Providing Special Needs Equipment for Persons with Disabilities from the 2021 Report of the Provincial Auditor – Volume 1					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<b>1. Recommendation</b>  We recommended the Ministry of Health implement further strategies and action plans so that clients receive special needs equipment within an acceptable timeframe.  <i>(2016 Report – Volume 2, p. 162, Recommendation 1; Public Accounts Committee agreement June 12, 2018)</i> Status - Implemented	Ch. 27 - P.278  Ch. 17 - P.208	Implemented – (Provincial Auditor 2021 Report Vol 1)	<ul style="list-style-type: none"> <li>The Ministry and SaskAbilities implemented a two- year pilot project that gives eligible clients an option to either directly receive a grant to purchase wheelchairs or to receive wheelchairs directly from SaskAbilities.</li> <li>Additionally, the Ministry made SaskAbilities responsible for directly buying special needs equipment.</li> </ul>	<ul style="list-style-type: none"> <li>N/A - Implemented</li> </ul>	N/A
<b>2. Outstanding Recommendation</b>  We recommended the Ministry of Health work with its service provider to identify special needs equipment on loan that is no longer utilized, and to recover this equipment within a reasonable timeframe.  <i>(2016 Report – Volume 2, p. 163, Recommendation 2; Public Accounts Committee agreement June 12, 2018)</i> Status – Partially Implemented	Ch. 27 - P.279  Ch. 17 - P.211	Partially Implemented	<ul style="list-style-type: none"> <li>The Ministry is working with SaskAbilities to identify and pursue opportunities to further improve the return of unused equipment.</li> </ul>	<ul style="list-style-type: none"> <li>The Ministry will continue working with SaskAbilities to identify and pursue opportunities that will further improve the return of unused equipment.</li> <li>An IT system is being explored to assist with this work.</li> </ul>	December 2022

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Ministry of Health

Chapter 27 – Ministry of Health – Providing Special Needs Equipment for Persons with Disabilities from the 2019 Report of the Provincial Auditor – Volume 1 Chapter 17 – Ministry of Health – Providing Special Needs Equipment for Persons with Disabilities from the 2021 Report of the Provincial Auditor – Volume 1					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<b>3. Recommendation</b>  We recommended the Ministry of Health work with its service provider to track the quality and timeliness of repairs of special needs equipment.  <i>(2016 Report – Volume 2, p. 164, Recommendation 3; Public Accounts Committee agreement June 12, 2018)</i> Status – Implemented	Ch. 27 - P.280  Ch. 17 - P.213	Implemented – (Provincial Auditor 2021 Report Vol 1)	<ul style="list-style-type: none"> <li>N/A - Implemented</li> </ul>	<ul style="list-style-type: none"> <li>N/A - Implemented</li> </ul>	N/A
<b>4. Outstanding Recommendation</b>  We recommended the Ministry of Health assist its service provider in developing a process to complete appropriate preventative maintenance on special needs equipment on loan.  <i>(2016 Report – Volume 2, p. 165, Recommendation 4; Public Accounts Committee agreement June 12, 2018)</i> Status – Partially Implemented	Ch. 27 - P.280  Ch. 17 - P.214	Partially implemented	<ul style="list-style-type: none"> <li>SaskAbilities has undertaken efforts to complete preventative maintenance as required in order to ensure the safe use of loaned equipment.</li> </ul>	<ul style="list-style-type: none"> <li>The Ministry will continue to work with SaskAbilities to address these issues.</li> <li>An IT system is being explored to assist with this work.</li> </ul>	June 2023



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Ministry of Health

Chapter 27 – Ministry of Health – Providing Special Needs Equipment for Persons with Disabilities from the 2019 Report of the Provincial Auditor – Volume 1 Chapter 17 – Ministry of Health – Providing Special Needs Equipment for Persons with Disabilities from the 2021 Report of the Provincial Auditor – Volume 1					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<b>5. Recommendation</b>  We recommended the Ministry of Health set out how it plans to measure the success of the Special Needs Equipment Program.  <i>(2016 Report – Volume 2, p. 166, Recommendation 5; Public Accounts Committee agreement June 12, 2018)</i> Status - Implemented	Ch. 27 - P.282  Ch. 17 - P.215	Implemented – (Provincial Auditor 2021 Report Vol 1)	<ul style="list-style-type: none"> <li>N/A - Implemented</li> </ul>	<ul style="list-style-type: none"> <li>N/A - Implemented</li> </ul>	N/A
<b>6. Recommendation</b>  We recommended the Ministry of Health set clear expectations for when its service provider should escalate complaints to the Ministry related to the Special Needs Equipment Program.  <i>(2016 Report – Volume 2, p. 167, Recommendation 6; Public Accounts Committee agreement June 12, 2018)</i> Status - Implemented	Ch. 27 - P.283  Ch. 17 - P.216	Implemented – (Provincial Auditor 2021 Report Vol 1)	<ul style="list-style-type: none"> <li>N/A - Implemented</li> </ul>	<ul style="list-style-type: none"> <li>N/A - Implemented</li> </ul>	N/A

# STATUS UPDATE

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Ministry of Health

Chapter 22 – Ministry of Health – Coordinating the Appropriate Provision of Helicopter Ambulance Services from the 2019 Report of the Provincial Auditor – Volume 2 Chapter 26 – Ministry of Health – Coordinating the Appropriate Provision of Helicopter Ambulance Services from the 2021 Report of the Provincial Auditor – Volume 2					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<b>1. Recommendation:</b>  We recommended the Ministry of Health formalize the prioritization process for selecting heliports and landing zone locations for helicopter ambulance use.  <i>(2019 Report – Volume 2, p. 162, Recommendation 1; Public Accounts Committee has not yet considered this recommendation as of October 29, 2021)</i> Status - Implemented	Ch. 22 - P. 162  Ch. 26 - P. 199	Implemented – (Provincial Auditor 2021 Report Vol 2)	N/A - Implemented	N/A - Implemented	N/A - Implemented
<b>2. Recommendation:</b>  We recommended the Ministry of Health, working with others involved in the coordination of transporting patients, develop terms of reference for the consultation committee responsible for overseeing patient transports using helicopter ambulance services.  <i>(2019 Report – Volume 2, p. 165, Recommendation 2; Public Accounts Committee has not yet considered this recommendation as of October 29, 2021)</i> Status - Implemented	Ch. 22 - P. 165  Ch. 26 - P. 200	Implemented – (Provincial Auditor 2021 Report Vol 2)	N/A - Implemented	N/A - Implemented	N/A - Implemented

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Chapter 22 – Ministry of Health – Coordinating the Appropriate Provision of Helicopter Ambulance Services from the 2019 Report of the Provincial Auditor – Volume 2 Chapter 26 – Ministry of Health – Coordinating the Appropriate Provision of Helicopter Ambulance Services from the 2021 Report of the Provincial Auditor – Volume 2					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<b>3. Recommendation:</b>  We recommended the Ministry of Health actively oversee air ambulance services (e.g., chair committee(s) responsible for helicopter ambulance services oversight).  <i>(2019 Report – Volume 2, p. 168, Recommendation 3; Public Accounts Committee has not yet considered this recommendation as of October 29, 2021)</i> Status - Implemented	Ch. 22 - P. 168  Ch. 26 - P. 201	Implemented – (Provincial Auditor 2021 Report Vol 2)	N/A - Implemented	N/A - Implemented	N/A - Implemented
<b>4. Outstanding Recommendation:</b>  We recommended the Ministry of Health periodically verify medical staff qualifications and training for those providing helicopter ambulance services.  <i>(2019 Report – Volume 2, p. 169, Recommendation 4; Public Accounts Committee has not yet considered this recommendation as of October 29, 2021)</i> Status – Partially Implemented	Ch. 22 - P. 169  Ch. 26 - P. 201	Implemented – Ministry of Health	<ul style="list-style-type: none"> <li>Since the follow-up audit occurred in June 2021, STARS has now begun including the percentage of air medical crew in Regina and Saskatoon who have met the required education requirements in the Q1 2021-22 report.</li> </ul>	<ul style="list-style-type: none"> <li>Implemented in STARS Q1 quarterly report that was reviewed by the Ministry in August 2021.</li> </ul>	Implemented in August 2021.

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Ministry of Health

Chapter 22 – Ministry of Health – Coordinating the Appropriate Provision of Helicopter Ambulance Services from the 2019 Report of the Provincial Auditor – Volume 2 Chapter 26 – Ministry of Health – Coordinating the Appropriate Provision of Helicopter Ambulance Services from the 2021 Report of the Provincial Auditor – Volume 2					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<b>5. Recommendation:</b>  We recommended the Ministry of Health obtain written reasons where timeliness indicators for helicopter ambulance services are not met.  <i>(2019 Report – Volume 2, p. 171, Recommendation 5; Public Accounts Committee has not yet considered this recommendation as of October 29, 2021)</i> Status - Implemented	Ch. 22 - P. 171  Ch. 26 - P. 202	Implemented – (Provincial Auditor 2021 Report Vol 2)	N/A - Implemented	N/A - Implemented	N/A - Implemented
<b>6. Outstanding Recommendation</b>  We recommended the Ministry of Health routinely receive and analyze key information about the quality of patient care provided during helicopter ambulance services.  <i>(2019 Report – Volume 2, p. 172, Recommendation 6; Public Accounts Committee has not yet considered this recommendation as of October 29, 2021)</i> Status – Not Implemented	Ch. 22 - P. 172  Ch. 26 - P. 203	Implemented – Ministry of Health	<ul style="list-style-type: none"> <li>Since the follow-up audit occurred in June 2021, STARS has begun including the metrics on all quality clinical care indicators in the quarterly reports to the Ministry. This information was first included in the Q1 Report for 2021-22.</li> </ul>	<ul style="list-style-type: none"> <li>Implemented in STARS Q1 quarterly report that was reviewed by the Ministry in August 2021.</li> </ul>	Implemented in August 2021

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Ministry of Health

Chapter 22 – Ministry of Health – Coordinating the Appropriate Provision of Helicopter Ambulance Services from the 2019 Report of the Provincial Auditor – Volume 2 Chapter 26 – Ministry of Health – Coordinating the Appropriate Provision of Helicopter Ambulance Services from the 2021 Report of the Provincial Auditor – Volume 2					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<b>7. Outstanding Recommendation:</b>  We recommended the Ministry of Health receive periodic and detailed reporting on the number and reasons for cancelling or declining requests for helicopter ambulance services.  <i>(2019 Report – Volume 2, p. 174, Recommendation 7; Public Accounts Committee has not yet considered this recommendation as of October 29, 2021)</i> Status – Not Implemented	Ch. 22 - P. 174  Ch. 26 - P. 204	Partially Implemented – Ministry of Health	<ul style="list-style-type: none"> <li>The Ministry continues to work with STARS to implement a process to share and periodically review with the Ministry the number and reasons for cancelling or declining requests for helicopter ambulance services.</li> <li>STARS has included the number of cancelled or declined requests in the quarterly reporting to the Ministry and is in the process of including the reasons for those cancels or declines in upcoming quarterly reports.</li> </ul>	<ul style="list-style-type: none"> <li>The information will be included in the Q3 2021/22 quarterly report.</li> </ul>	The Ministry expects to receive the Q3 report from STARS in February 2022.
<b>8. Recommendation:</b>  We recommended the Ministry of Health receive periodic reports on the maintenance of helicopters used to provide air ambulance services.  <i>(2019 Report – Volume 2, p. 175, Recommendation 8; Public Accounts Committee has not yet considered this recommendation as of October 29, 2021)</i> Status - Implemented	Ch. 22 - P. 175  Ch. 26 - P. 205	Implemented – (Provincial Auditor 2021 Report Vol 2)	N/A - Implemented	N/A - Implemented	N/A - Implemented

**STATUS UPDATE****PAC Date: January 11, 2022****Ministry of Health**

<b>Chapter 36 – Ministry of Health – Public Report on Meat Safety from 2019 Report of the Provincial Auditor – Volume 2</b>					
<b>Recommendation and Status at Time of Audit</b>	<b>Page</b>	<b>Current Status</b>	<b>Actions Taken to Implement since PA Report</b>	<b>Planned Actions for Implementation</b>	<b>Timeline for Implementation</b>
<b>1. Recommendation:</b>  We recommended the Government of Saskatchewan formally assess the risks related to uninspected meat and consider updating its regulations for the production of meat that is safe for human consumption.  <i>(2012 Report – Volume 2, p. 284, Recommendation 1; Public Accounts Committee agreement February 12, 2015)</i> Status – Implemented	P. 282	Implemented - (Provincial Auditor 2019 Report Vol 2)	N/A – Implemented	N/A – Implemented	N/A – Implemented
<b>2. Outstanding Recommendation:</b>  We recommended the Ministry of Health, consulting with the Ministry of Agriculture and regional health authorities, develop and approve detailed sanitation standards for slaughter plant operations.  <i>(2012 Report – Volume 2, p. 290, Recommendation 5; Public Accounts Committee agreement February 12, 2015)</i> Status – Implemented	P. 283	Implemented - (Provincial Auditor 2019 Report Vol 2)	N/A – Implemented	N/A – Implemented	N/A – Implemented

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**Ministry of Health**

Chapter 36 – Ministry of Health – Public Report on Meat Safety from 2019 Report of the Provincial Auditor – Volume 2					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<p><b>3. Recommendation:</b></p> <p>We recommended the Ministry of Health confirm regional health authorities take appropriate action to ensure that high and medium risk slaughter plants correct identified problems that could reduce the safety of the meat produced.</p> <p><i>(2012 Report – Volume 2, p. 292, Recommendation 7; Public Accounts Committee agreement February 12, 2015)</i></p> <p>Status – Implemented</p>	P. 283	Implemented - (Provincial Auditor 2019 Report Vol 2)	N/A – Implemented	N/A – Implemented	N/A – Implemented
<p><b>4. Recommendation:</b></p> <p>We recommended the Ministry of Health update its public website to include the inspection results for all slaughter plants licensed under <i>The Sanitation Regulations, 1964</i>.</p> <p><i>(2012 Report – Volume 2, p. 293, Recommendation 9; Public Accounts Committee agreement February 12, 2015)</i></p> <p>Status – Implemented</p>	P. 284	Implemented - (Provincial Auditor 2019 Report Vol 2)	N/A – Implemented	N/A – Implemented	N/A – Implemented

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Ministry of Health

Chapter 17- Ministry of Health – Detecting Inappropriate Physician Payments from 2020 Report of the Provincial Auditor – Volume 1					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<p><b>1. Recommendation:</b></p> <p>We recommended the Ministry of Health conduct a cost-benefit analysis of IT systems that would better identify inappropriate physician billings for insured services before making payments.</p> <p><i>(2017 Report – Volume 1, p. 76, Recommendation 2; Public Accounts Committee agreement June 12, 2018)</i></p> <p>Status – Implemented</p>	P.216	Implemented – (Provincial Auditor Report 2020 Vol 1)	<ul style="list-style-type: none"> <li>N/A - Implemented</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	N/A
<p><b>2. Outstanding Recommendation:</b></p> <p>We recommended the Ministry of Health use a comprehensive risk-based strategy to detect inappropriate physician billings for insured services before making payments.</p> <p><i>(2017 Report – Volume 1, p. 76, Recommendation 1; Public Accounts Committee agreement June 12, 2018)</i></p> <p>Status – Partially Implemented</p>	P. 216	Partially Implemented	<ul style="list-style-type: none"> <li>As of December 2021, the Ministry is working with a vendor to have a new IT claims system built and implemented by 2022.</li> </ul>	<ul style="list-style-type: none"> <li>At completion of the new IT system, it is expected that the Ministry will have developed a comprehensive risk-based strategy document.</li> <li>The Ministry will use that strategy to implement IT system controls to detect inappropriate billings before payment.</li> </ul>	December 2022



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Chapter 17- Ministry of Health – Detecting Inappropriate Physician Payments from 2020 Report of the Provincial Auditor – Volume 1					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<p><b>3. Recommendation:</b></p> <p>We recommended the Ministry of Health develop criteria to determine which physicians to refer to the Joint Medical Professional Review Committee for investigation of appropriateness of billing for insured services.</p> <p>(2017 Report – Volume 1, p. 77, Recommendation 3; Public Accounts Committee agreement June 12, 2018)</p> <p>Status – Implemented</p>	P. 217	Implemented – (Provincial Auditor Report 2020 Vol 1)	<ul style="list-style-type: none"> <li>N/A - Implemented</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	N/A
<p><b>4. Outstanding Recommendation:</b></p> <p>We recommended the Ministry of Health assess options to conduct more investigations into physician billing practices that it suspects of having inappropriately billed the Government.</p> <p>(2017 Report – Volume 1, p. 79, Recommendation 4; Public Accounts Committee agreement June 12, 2018)</p> <p>Status – Partially Implemented</p>	P. 218	Partially Implemented	<ul style="list-style-type: none"> <li>Ministry has assessed options and has determined that the new IT claims system needs to be in place before more investigations can take place.</li> <li>As of December 2021, the Ministry is working with a vendor to have a new IT claims system built and implemented by 2022.</li> </ul>	<ul style="list-style-type: none"> <li>It is expected that the new IT system will allow for redirection of resources towards conducting more investigations.</li> </ul>	December 2022

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Ministry of Health

Chapter 32 – Ministry of Health – Preventing Diabetes Related Health Complications from 2020 Report of the Provincial Auditor – Volume 2					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<p><b>1. Outstanding Recommendation:</b></p> <p>We recommended the Ministry of Health collect and analyze information to assess whether services delivered by physicians and care providers are effective and if they provide needed services to people with diabetes to prevent diabetes-related health complications.</p> <p><i>(2012 Report – Volume 2, p, 269, Recommendation 10; Public Accounts Committee agreement September 9, 2014)</i></p> <p>Status – Partially Implemented</p>	P.242	Partially Implemented	<ul style="list-style-type: none"> <li>The Ministry has been working with eHealth to collect better data for Ministry analysis.</li> </ul>	<ul style="list-style-type: none"> <li>Continue to work with eHealth to implement this recommendation.</li> </ul>	2022-23
<p><b>2. Recommendation:</b></p> <p>We recommended the Ministry of Health establish processes to monitor that people with diabetes receive appropriate services to reduce their risk of developing diabetes-related health complications.</p> <p><i>(2012 Report – Volume 2, p, 266, Recommendation 3; Public Accounts Committee agreement September 9, 2014)</i></p> <p>Status – No Longer Relevant</p>	P.242	No Longer Relevant – (Provincial Auditor 2020 Report Vol 2)	<ul style="list-style-type: none"> <li>N/A – No Longer Relevant</li> </ul>	<ul style="list-style-type: none"> <li>N/A – No Longer Relevant</li> </ul>	N/A

# STATUS UPDATE

PAC Date: January 11, 2022

Ministry of Health

Chapter 32 – Ministry of Health – Preventing Diabetes Related Health Complications from 2020 Report of the Provincial Auditor – Volume 2					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<b>3. Recommendation:</b>  We recommended the Ministry of Health establish processes to monitor that people with diabetes have access to appropriate services in the province.  <i>(2012 Report – Volume 2, p, 266, Recommendation 3; Public Accounts Committee agreement September 9, 2014)</i> Status – No Longer Relevant	P.242	No Longer Relevant – (Provincial Auditor 2020 Report Vol 2)	<ul style="list-style-type: none"> <li>N/A – No Longer Relevant</li> </ul>	<ul style="list-style-type: none"> <li>N/A – No Longer Relevant</li> </ul>	N/A
<b>4. Outstanding Recommendation:</b>  We recommended the Ministry of Health work with regional health authorities to ensure resources on a regional basis are effectively deployed to manage diabetes and diabetes-related health complications.  <i>(2012 Report – Volume 2, p, 267, Recommendation 7; Public Accounts Committee agreement September 9, 2014)</i> Status – Partially Implemented	P.244	Partially Implemented	<ul style="list-style-type: none"> <li>The Ministry undertook work to begin augmenting available clinical data from the SHA with physician clinic billing data to ensure a comprehensive understanding of the current state of deployment of the Chronic Disease Management Quality Improvement Program by providers across all health networks.</li> </ul>	<ul style="list-style-type: none"> <li>Track the variability of diabetes incidence and prevalence across health networks and the use of the Chronic Disease Management Quality Improvement Program by providers in each health network, to more effectively target initiatives, resources.</li> </ul>	2022-23

**STATUS UPDATE**

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Ministry of Health

Chapter 32 – Ministry of Health – Preventing Diabetes Related Health Complications from 2020 Report of the Provincial Auditor – Volume 2					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<p><b>5. Outstanding Recommendation:</b></p> <p>We recommended the Ministry of Health collect and analyze information to assess the effectiveness of regional health authorities' programs to manage diabetes and the prevention of diabetes-related health complications.</p> <p><i>(2012 Report – Volume 2, p, 270, Recommendation 11; Public Accounts Committee agreement September 9, 2014)</i></p> <p>Status – Partially Implemented</p>	P.244	Partially Implemented	<ul style="list-style-type: none"><li>• The Ministry has advanced data-driven work to inform the clinical updating of flowsheets and better understand key outcomes for analyzing the effectiveness of diabetes management programs.</li><li>• The Ministry has also taken steps analyze the variation across all health networks to assess the effectiveness of programs and services to meet these needs.</li></ul>	<ul style="list-style-type: none"><li>• Continue to work with Kidney Health Table and others with specialized diabetes expertise to ensure that ongoing evaluation of programs and prevention utilizes the highest quality and most up to date evidence on diabetes and its outcomes.</li></ul>	2023-2024

**STATUS UPDATE**

**PAC Date: January 11, 2022**

**Ministry of Health**

Chapter 6 – Ministry of Health - Using Critical Incident Reporting to Improve Patient Safety from 2021 Report of the Provincial Auditor Volume 1					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<p><b>1. New Recommendation</b></p> <p>We recommend the Ministry of Health reassess the types of adverse health events it requires healthcare organizations to report as critical incidents.</p>	P. 58	Partially Implemented - Ministry	<ul style="list-style-type: none"> <li>Work is underway to review and revise the critical incident sub-categories. Target completion date is March 31, 2022.</li> <li>To inform this assessment, the Ministry is currently conducting a jurisdictional scan, assessing our current categories and sub-categories of adverse health events and reviewing best practices to incorporate those in Saskatchewan.</li> </ul>	<ul style="list-style-type: none"> <li>Next steps include internal and external review of revised Critical Incident Guideline followed by updating the Critical Incident Management System and implementation.</li> </ul>	March 31, 2022

# STATUS UPDATE

PAC Date: January 11, 2022

Ministry of Health

Chapter 6 – Ministry of Health - Using Critical Incident Reporting to Improve Patient Safety from 2021 Report of the Provincial Auditor Volume 1					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
<b>2. New Recommendation</b>  We recommend the Ministry of Health ask healthcare organizations to include root causes of the incident when reporting critical incidents.	P. 59	Partially implemented - Ministry	<ul style="list-style-type: none"> <li>Work underway on updating critical incident reporting template. Initial training for Saskatchewan Health Authority (SHA) on root cause analysis completed.</li> </ul>	<ul style="list-style-type: none"> <li>Support SHA with staff training. Monitor reporting of root causes along with contributing factors.</li> <li>The Ministry will provide direction to SHA/health care organizations to include root cause analysis where appropriate in critical incident reports</li> </ul>	March 31, 2022
<b>3. New Recommendation</b>  We recommend the Ministry of Health obtain missing critical incident information from reporting healthcare organizations.	P. 60	Partially implemented - Ministry	<ul style="list-style-type: none"> <li>Work underway on reporting template updated to include instructions to improve clarity.</li> <li>SHA developed work standard and guidance document for completing the critical incident reporting process.</li> </ul>	<ul style="list-style-type: none"> <li>Modify Critical Incident Management System to help ensure all fields are completed and support SHA in the roll out of its work standard.</li> <li>The Ministry will develop processes to follow up with the SHA/health care organizations when information is missing from reports.</li> </ul>	March 31, 2022
<b>4. New Recommendation</b>  We recommend the Ministry of Health follow up when receipt of critical incident reports are beyond established reporting deadlines.	P. 62	Partially implemented - Ministry	<ul style="list-style-type: none"> <li>Resumed the practice of setting a 60-day due date rather than an automatic 180-day due date as was required during the peak of COVID response.</li> </ul>	<ul style="list-style-type: none"> <li>Meeting reporting deadlines will be added to monthly monitoring and reporting.</li> <li>The Ministry will develop processes to follow up with</li> </ul>	March 31, 2022

**STATUS UPDATE**

**PAC Date: January 11, 2022**

**Ministry of Health**

Chapter 6 – Ministry of Health - Using Critical Incident Reporting to Improve Patient Safety from 2021 Report of the Provincial Auditor Volume 1					
Recommendation and Status at Time of Audit	Page	Current Status	Actions Taken to Implement since PA Report	Planned Actions for Implementation	Timeline for Implementation
				the SHA/health care organizations when reports are late.	
<b>5. New Recommendation</b>  We recommend the Ministry of Health analyze the nature and types of critical incidents reported as compared to other health data sources.	P. 64	Not implemented - Ministry	<ul style="list-style-type: none"> <li>This work will begin in 2022-23.</li> </ul>	<ul style="list-style-type: none"> <li>Compare other sources of patient harm data to help validate if critical incidents are being reported appropriately and additional work as identified.</li> </ul>	March 31, 2023
<b>6. New Recommendation</b>  We recommend the Ministry of Health (or responsible healthcare organization) apply consistent criteria to assess whether planned corrective actions effectively address causes of critical incidents.	P. 67	Not implemented - Ministry	<ul style="list-style-type: none"> <li>This work will begin in 2023-24.</li> </ul>	<ul style="list-style-type: none"> <li>To be confirmed but will include training on hierarchy of effectiveness of recommendations.</li> </ul>	March 31, 2024
<b>7. New Recommendation</b>  We recommend the Ministry of Health monitor the status of implementation of corrective actions set out in critical incident reports.	P. 68	Partially implemented - Ministry	<ul style="list-style-type: none"> <li>SHA is resuming work on implementing a critical incident registry to track status of recommendation implementation.</li> </ul>	<ul style="list-style-type: none"> <li>SHA to operationalize registry. Ministry and SHA to develop standardized reporting process to the Ministry.</li> </ul>	March 31, 2023

**STATUS UPDATE****PAC Date: January 11, 2022****Ministry of Health**

<b>Chapter 6 – Ministry of Health - Using Critical Incident Reporting to Improve Patient Safety from 2021 Report of the Provincial Auditor Volume 1</b>					
<b>Recommendation and Status at Time of Audit</b>	<b>Page</b>	<b>Current Status</b>	<b>Actions Taken to Implement since PA Report</b>	<b>Planned Actions for Implementation</b>	<b>Timeline for Implementation</b>
<b>8. New Recommendation</b>  We recommend the Ministry of Health (and/or responsible healthcare organization) utilize criteria to determine when to issue patient safety alerts.	P.71	Not implemented - Ministry	<ul style="list-style-type: none"><li>This work will begin in 2023-24.</li></ul>	<ul style="list-style-type: none"><li>To be confirmed. Will be in collaboration with other organizations who issue safety alerts.</li></ul>	March 31, 2023
<b>9. New Recommendation</b>  We recommend the Ministry of Health analyze critical incidents for systemic issues.	P.73	Not implemented - Ministry	<ul style="list-style-type: none"><li>This work will begin in 2023-24.</li></ul>	<ul style="list-style-type: none"><li>To be confirmed. Will focus on developing trend analysis skills and processes.</li></ul>	March 31, 2023
<b>10. New Recommendation</b>  We recommend the Ministry of Health work with the Saskatchewan Health Authority to monitor the effectiveness of patient safety alerts	P.74	Not implemented - Ministry	<ul style="list-style-type: none"><li>This work will begin in 2023-24.</li></ul>	<ul style="list-style-type: none"><li>To be confirmed. Work will align with actions to address recommendation #8.</li></ul>	March 31, 2023