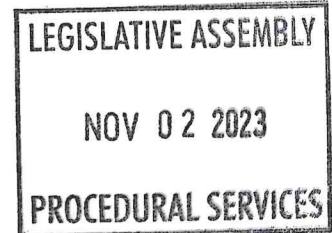




Government
— of —
Saskatchewan

Ministry of Social Services
Deputy Minister's Office
1920 Broad Street
REGINA SK S4P 3V6
Phone: 306-787-3491
Fax: 306-787-1032

November 2, 2023



Trent Wotherspoon, Chair
Standing Committee on Public Accounts
2405 Legislative Drive
REGINA SK S4S 0B3

Dear Trent Wotherspoon:

During the February 27, 2023, consideration by the Standing Committee on Public Accounts for the Ministry of Social Services, I committed to provide additional information on several issues:

1. The number of individuals on one given date for the last five years on the list for a group home.

Disability Programs is unable to provide information for the last five years as current processes do not track in this manner.

2. An assessment of those that are in need of service or group home right now and that need is not being met or supplied in the time period needed.
No Community Living Service Delivery (CLSD) clients are without a level of support.

CLSD provides a range of services including benefit programs, day programs, Approved Private Service Homes, Supported Independent Living, and group homes. CLSD plans and prioritises services for those individuals who are in urgent need of group home services.

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This includes those who are:

- Ready to transition from acute mental health care to a residential setting;
- Living in a residential crisis placement and ready to transition;
- Living in a transition home; or
- Living in their family home and requiring immediate group home services.

CLSD works with clients and care providers to ensure no individual is left without a safe or secure support in place.

3. The cost of contracting KPMG to assist the ministry in the development of outcomes-based service delivery model.

The ministry had two contracts with KPMG related to the development of an outcomes-based service delivery model as outlined in the table below:

Date	Services Delivered	Amount
Contract Term May-October 2021 (extended to December 2021)	<u>Design Phase:</u> Design of an approach, supporting tools, and documentation to measure quality of life and quality of services from the perspective of people with intellectual disabilities.	\$109,816
Contract Term May-August 2022 (extended to November 2022)	<u>Pre-Pilot Phase:</u> Development of a plan for the implementation and evaluation of piloting the approach, supporting tools, and documentation.	\$40,280
TOTAL		\$150,096

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4. For the past five years, what did the actual contact numbers of individuals in residential care look like, as noted by the Auditor?


CLSD supports individuals receiving services from third-party service providers through the case management services it provides. Through this support, CLSD staff have contact with individuals receiving residential services. Contacts with individuals are documented in paper-based case files maintained by CLSD staff. Disability Programs does not have access to a case management system or database that would provide a roll up of the number of contacts with CLSD clients.

Disability Programs is making progress on its Person-Centred Case Management Project, a process improvement initiative being undertaken to improve the way in which person-centred services are provided to individuals we support. Part of this work includes ensuring contact standards reflect the needs of individuals, recognizing that different individuals have different needs.

In addition, Disability Programs is working on its Outcomes-Based Service Delivery Project to work towards an approach to measuring an individual's quality of life and quality of services.

Thank you for the opportunity to provide this additional information about the important work in Disability Programs.

Sincerely,



Kimberly Kratzig
Deputy Minister

cc: Members of Standing Committee on Public Accounts:
Hugh Nerlien, Vice-Chair, Todd Goudy, Daryl Harrison, Delbert Kirsch, Lisa Lambert, Jim Lemaigre, Aleana Young
Erin Kiefer, Executive Director, Finance Branch