



May 3, 2024

Crown and Central Agencies Committee
c/o Room 7, Legislative Building
Regina, SK S4S 0B3

Re: **Reporting of Public Losses**

I have attached a report of public losses for CIC and its subsidiary Crown Corporations reported to my office from January 1, 2024 – March 31, 2024.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Brad Hunt', is written over a light blue horizontal line.

Brad Hunt, CPA, CMA, CIA
Controller

Attachment

**Losses Reported by
CIC and its Subsidiary Crown Corporations
during the period
January 1, 2024 – March 31, 2024**

Date of Occurrence	Entity	Description	Amount	Action Taken	Corrective Measures
September 2023 to December 2023	SaskTel	A SaskTel employee was receiving money from customers in exchange for applying credits to customer accounts. The employee would make arrangements with a customer to complete a monetary transaction using the employee’s personal cell phone to conceal communications as company call systems are monitored.	\$6,280.00	<p>SaskTel met with the employee and discussed the issue. The employee has resigned.</p> <p>SaskTel has reported the issue to the appropriate police authorities. The results of the police investigation are currently pending.</p> <p>SaskTel’s internal audit group has reviewed the incident and the current processes in place. As corrective measures are developed and put in place, internal audit will test and monitor the measures to ensure they are working as intended or if additional controls are needed.</p>	<ol style="list-style-type: none"> 1. SaskTel is working on improving monitoring systems to assist management in identifying or flagging unusual transactions or volumes of transactions. 2. Contact center system upgrades are planned which will support improved detection capabilities.
December 16 - December 31, 2023	SaskPower	Three SaskPower employees that worked on the same crew submitted for overtime pay for which they did not actually work.	\$2,400	SaskPower has enacted corporate disciplinary procedures for the three employees. The disciplinary process is still underway.	SaskPower’s human resources group is recovering the funds through payroll deductions.

				<p>SaskPower's internal audit group is currently reviewing the process. SaskPower is expecting an update next quarter once the review has been completed and any resulting recommendations are actioned by management.</p>	
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