Standing Committee on Public Accounts

June 12th and 13th

Ministry of Health

The following is a list of items that the Ministry was asked to provide additional information on:

1. **Chapters 34 and 36 – Health Shared Services Saskatchewan – Shared Procurement**

   Question:
   Provide a split of procurement types for years 2016 and 2017.

   Response:
   The contracts are listed below in two categories:
   - Goods – medical/surgical, diagnostic imaging, housekeeping, lab, office, therapies, prosthetics, dietary non-foods, other; and,
   - Pharmacy – drugs.

   Existing Contracts for 2018-19 (approx. annual spend valuation):

($ Millions)	3sHealth (Internal - led)	%	HealthPRO (GPO – led)	%	Total	%
Goods	66.8	49%	69.0	51%	135.8	100%
Pharmacy	2.2	7%	30.7	93%	32.9	100%
Total	69.0	41%	99.7	59%	168.7	100%

Annual new contracts (resulting from competitive bid processes – also included in the totals above):

($ Millions)	3sHealth (Internal - led)	%	HealthPRO (GPO - led)	%	Total	%
2016	8.5	38%	14.0	62%	22.5	100%
2017	9.6	63%	5.6	37%	15.2	100%

2. **Chapters 21 and 16 – eHealth Saskatchewan – Buying IT Services**

   Question:
   How many vendors does eHealth have? Provide the last three fiscal years.

   Response:
   - 2015-16 – 260 vendors
   - 2016-17 – 122 vendors
   - 2017-18 – 212 vendors

3. **Chapters 21 and 16 – eHealth Saskatchewan - Buying IT Services**

   Question:
   Provide a copy of the vendor evaluation form to determine vendor performance.

   Response:
   The attached are the vendor and management evaluation templates. Note this is for eHealth's supply arrangement vendors that provide services.

4. **Chapters 22 and 15 – eHealth Saskatchewan – Implementing Electronic Health Records**

   Question:
   The date of implementation for recommendation #3 – "Monitor its overall costs and timelines compared to its plans, for development and implementation of electronic health records."

   Response:
   In 2016-17, eHealth had implemented processes to ensure consistency when monitoring costs and timelines for enhancements to the EHR system. For example:
   - The preparation of a project plan and status reports; and,
   - The preparation and review of project forecast reports.

5. **Chapters 22 and 15 – eHealth Saskatchewan – Implementing Electronic Health Records**

   Question:
   Provide a copy of the three-year priority roadmap. Referenced in Chapter 15, Page 214.

   Response:
   The attached is a copy of the EHR roadmap for 2017-2022.

6. **Chapters 36 and 29 – Prairie North Regional Health Authority – Preventing Resident Falls within Long-Term Care Facilities**

    Question:

    As referenced in Chapter 36, page 227 - confirm that training for the new fall prevention program had taken place across the region.

    Response:

    In the fall of 2015, Prairie North Regional Health Authority implemented and trained staff on its new fall-prevention program.
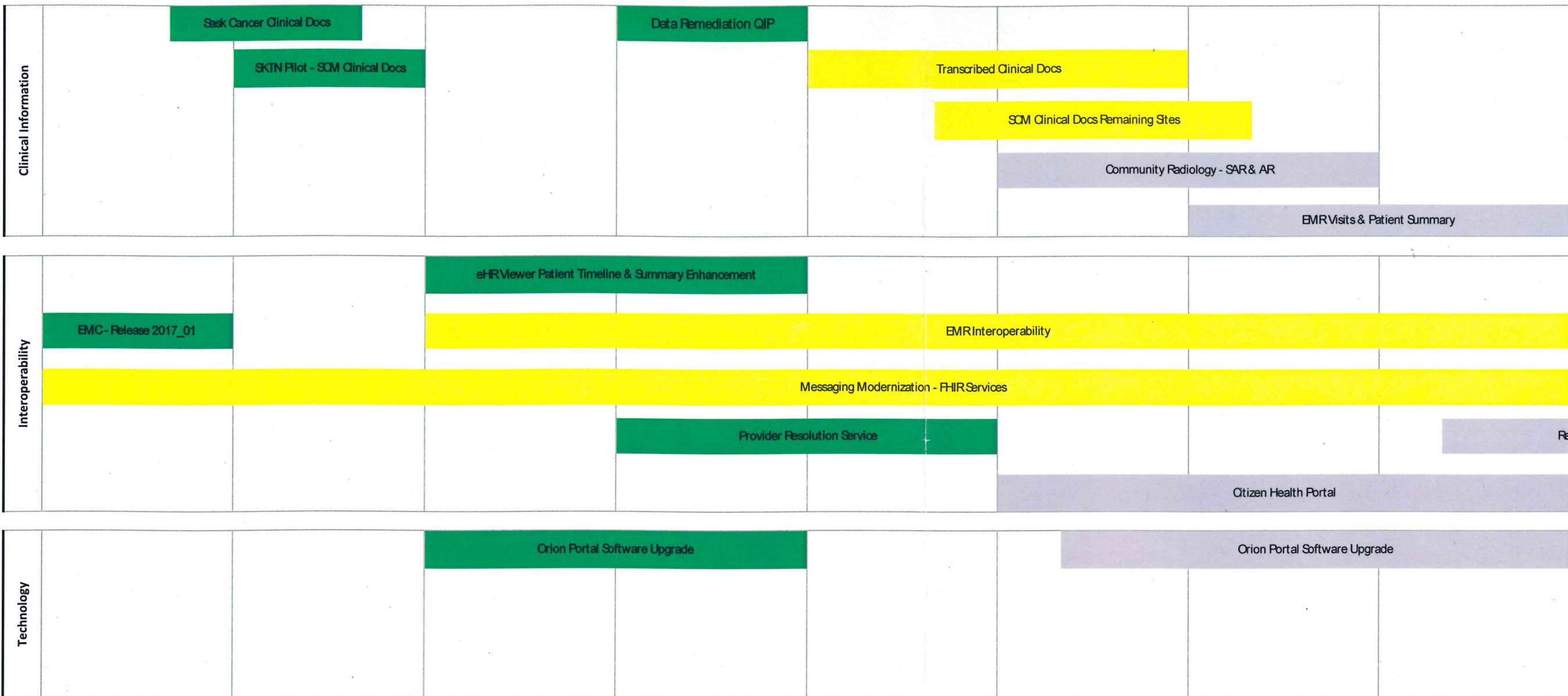
eHealth
Saskatchewan

Vendor Performance Evaluation Form
to be completed by eHealth

Section 1 - Contract Information				
Contract #	**Vendor Name**	**Vendor Contact Name**		**Vendor Phone number**
Contract Description	**Contract Administrator**	**Contract Owner**		**Evaluation Date**
Contract Term	**Frequency of Evaluation**		**Date to Return eHealths Contracts**	

Section 2 -Performance Evaluation

Evaluation Critera

0-Unacceptable = Failed to meet Contractual Criteria

1 - Not Satisfactory = Met the contractual criteria with major issues

2 - Satisfactory = Met the Criteria with minor or no changes

3 - Exceptional - Exceeds the contractual criteria

Score Rate 0-3	Scope of Service	Comments
	Was the scope of work clearly defined	
	Were the expectations of the scope met	
	Demonstrates cooperative behaviour	
	Subject Mater Expert	
	Did the contractor exhibit the expertise expected	
	Did the contractor conduct themselves professionally	
	Deliverables	
	Is the project on track?	
	Are we seeing tangable results?	
	Did the project go over the CAP	

Supporting Documentation may be requested to validate evaluation

Scope of Service	Subject Mater Expert	Deliverables	Average Score
0	0	na	0.00

Send completed form to contracts@eHealthsask.ca

eHealth Saskatchewan

Vendor Self Performance Evaluation Form
to be completed by Vendor

Section 1- Contract Information			
Contract #	**Vendor Name**	**Vendor Contact Name**	**Vendor Phone Number**
Contract Description	**Contract Administrator**	**Contract Owner**	**Evaluation Date**
Contract Term	**Frequency of Evaluation**		**Date to Return eHealth Contracts**

Section 2 -Performance Evaluation

Evaluation Critera

0-Unacceptable= Failed to meet Contractual Criteria

1- Not Satisfactory= Met the contractual criteria with major issues

2-Satisfactory= Met the Criteria with minor or no changes

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	Was the scope of work clearly defined	
	Were the expectations of the scope met	
	Demonstrates cooperative behaviour	
	Subject Mater Expert	
	Did the contractor exhibit the expertise expected	
	Did the contractor conduct themselves professionally	
	Deliverables	
	Is the project on track?	
	Are we seeing tangable results?	
	Did the project go over the CAP	

Supporting Documentation may be requested to validate evaluation

General comments

Scope of Service	Clinical Subject Mater Expert	Deliverables	Average Score	
0.00	0.00	0.00	0.00	

eHealth Saskatchewan Electronic Health Record Roadmap

	2017/18 - Q1			2017 - Q2			2017 - Q3			2017/18 - Q4			2018/19 - Q1			2018 - Q2			2018 - Q3			2018/19 - Q4		
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar

Clinical Information

- Sask Cancer Clinical Docs *(Completed — Jun–Aug)*
- SKTN Pilot - SCM Clinical Docs *(Completed — Jul–Sep)*
- Data Remediation QIP *(Completed — Jan–Mar)*
- Transcribed Clinical Docs *(In Progress — Apr–Sep)*
- SCM Clinical Docs Remaining Sites *(In Progress — Jun–Sep)*
- Community Radiology - SAR & AR *(In Queue — Jul–Dec)*
- EMR Visits & Patient Summary *(In Queue — Oct–Mar)*

Interoperability

- eHR Viewer Patient Timeline & Summary Enhancement *(Completed — Oct–Jan)*
- EMC - Release 2017_01 *(Completed — Apr–Jun)*
- EMR Interoperability *(In Progress — Oct–Mar)*
- Messaging Modernization - FHIR Services *(In Progress — Apr–Mar)*
- Provider Resolution Service *(Completed — Oct–Mar)*
- Re... *(In Queue — Feb–Mar)*
- Citizen Health Portal *(In Queue — Oct–Mar)*

Technology

- Orion Portal Software Upgrade *(Completed — Oct–Jan)*
- Orion Portal Software Upgrade *(In Queue — Jul–Dec)*

Legend

Color	Status
Green	Completed
Yellow	In Progress
Grey	In Queue
Pink	Potential
Blue	Dependency

Project Timeline

	2019/20 - Q1			2019 - Q2			2019 - Q3			2019/20 - Q4			2020/21 - Q1			2020 - Q2			2020 - Q3			2020/21 - Q4		
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar

Clinical Information
- Medical Imaging PACS - Images (Apr–Jun)
- Additional SCM Clinical Docs (Jul–Nov)
- Shared Care Plan (Jul–Dec)
- Citizen Health Info --> EHR (Jun–Aug)
- ECG (Jan–Mar)
- CDM Phase 3 - Indicators (Apr–Jun)
- Additional Clinical Docs (Apr–Aug)
- Endoscopy Reports (Jan–Mar)

Interoperability
- Shared Care Plan -> Community / SCM Integ (Jan–Mar)
- EMC - Release 2019 (Jul–Sep)
- Laboratory Results -->BDM Rx (Oct–Dec)
- RRPL --> Mayo Order Referrals (Jan–Mar)
- EMC - Release 2020 (Jul–Sep)
- (Re)sult Notification / Distribution --> EMR & eHR Viewer (Apr–Sep)
- Transcribed Clinical Docs --> SCM (Nov–Feb)
- eReferral / eConsult (Jul–Mar)

Technology
- Orion Portal Software Upgrade (Jul–Sep)
- Active Directory User Signon (Jan–Mar)
- Orion Portal Software Upgrade (Apr–Jun)
- Health Information Access Layer Software Upgrade (Apr–Sep)
- Health Information Access Layer Software Upgrade (Oct–Mar)
- Health Information Access Layer Hardware Upgrade (Jan–Jun)

	2021/ 22 - Q1			2021 - Q2			2021 -Q3			2021/ 22 - Q4		
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Clinical Information												
Interoperability	ıration											
		EMC - Release 2021										
Technology			Orion Portal Software Upgrade									
	ɔgrade											