

**STANDING COMMITTEE ON PUBLIC ACCOUNTS**  
**Thursday, September 17, 2015**

**MINUTE NO. 37**  
**9:31 a.m. – Māmawapiwin Room (Room 8)**

1. **Present:** Danielle Chartier in the Chair and Members Larry Doke, Glen Hart, Russ Marchuk, Warren Michelson, Rob Norris, Randy Weekes and Trent Wotherspoon.

**Provincial Auditor's Office**

Judy Ferguson, Provincial Auditor  
Mobashar Ahmad, Deputy Provincial Auditor  
Carolyn O'Quinn, Deputy Provincial Auditor  
Regan Sommerfeld, Deputy Provincial Auditor  
Kim Lowe, Principal  
Victor Schwab, Principal  
Rosemary Volk, Principal

**Provincial Comptroller's Office**

Chris Bayda, Executive Director, Financial Management Branch  
Jane Borland, Director, Financial Management Branch  
Lori Taylor, Director, Financial Management Branch

2. The following documents were tabled:

**PAC 49/27 – Ministry of Education:** Reporting of public losses for Boards of Education for the period from September 1, 2013 to August 31, 2014, dated July 3, 2015.

**PAC 50/27 – Ministry of Finance:** Reporting of public losses for the period from April 1, 2015 to June 30, 2015, dated July 30, 2015.

**PAC 51/27 – Ministry of Health:** Reporting of public losses for the period from April 1, 2015 to June 30, 2015, dated July 30, 2015.

**PAC 52/27 – Provincial Auditor of Saskatchewan:** First Quarter Financial Forecast for three months ending June 30, 2015.

**PAC 53/27 – Provincial Auditor of Saskatchewan:** Financial Management Policies, dated July 2015.

**PAC 54/27 – Provincial Auditor of Saskatchewan:** Human Resource Management Policies, dated July 2015.

3. The Chair advised the committee that pursuant to Rule 142(2), the following reports were deemed referred to the committee:

Provincial Auditor of Saskatchewan, *Annual Report on Operations* for the year ended March 31, 2015 (June 25, 2015)

*Public Accounts 2014-15 Volume 1 – Summary Financial Statements* (June 26, 2015)

4. The committee considered Chapter 24 (Saskatchewan Research Council) of the *2014 Report of the Provincial Auditor (Volume 2)*. Ms. Ferguson and Mr. Schwab of the Office of the Provincial Auditor provided an overview of the chapter.

The following Saskatchewan Research Council officials appeared before the committee:

Witnesses

Laurier Schramm, President and Chief Executive Officer  
Ryan Hill, Vice-President, Finance

5. The committee concurred with recommendation 24-1 made at page 144 of Chapter 24 (Saskatchewan Research Council) of the *2014 Report of the Provincial Auditor (Volume 2)* that the Saskatchewan Research Council obtain Lieutenant Governor in Council approval, as required by law, for the remuneration it pays to its Board members. The committee noted that the Saskatchewan Research Council is making progress towards compliance with the recommendation.
6. The committee concurred with recommendation 24-2 made at page 144 of Chapter 24 (Saskatchewan Research Council) of the *2014 Report of the Provincial Auditor (Volume 2)* that the Saskatchewan Research Council report losses resulting from fraud or potential illegal acts as required by the Financial Administration Manual. The committee noted that the Saskatchewan Research Council has complied with the recommendation.
7. The committee recessed from 9:57 a.m. until 10:02 a.m.
8. The committee considered Chapter 23 (Saskatchewan Liquor and Gaming Authority) of the *2014 Report of the Provincial Auditor (Volume 2)* and Chapter 28 (Saskatchewan Liquor and Gaming Authority – Encouraging Responsible Use of Beverage Alcohol) of the *2015 Report of the Provincial Auditor (Volume 1)*. Ms. Ferguson and Ms. O’Quinn of the Office of the Provincial Auditor provided an overview of the chapter.

The following Saskatchewan Liquor and Gaming Authority officials appeared before the committee:

Witnesses

Barry Lacey, President and Chief Executive Officer  
Tim Kealey, Vice-President and Chief Financial Officer, Performance Management Division  
Lee Auten, Vice-President, Partnerships and Supply Management Division  
Jim Engel, Vice-President, Corporate Services Division  
Rory Jensen, Acting Director, Financial Services Branch  
Chet Culic, Director, Casino Operations Branch

9. The committee concurred with recommendation 23-1 made at page 141 of Chapter 23 (Saskatchewan Liquor and Gaming Authority) of the *2014 Report of the Provincial Auditor (Volume 2)* that Saskatchewan Liquor & Gaming Authority verify, on a timely basis, information from its service provider on purchases and disposals of its slot machines to enable it to keep its financial records up to date. The committee noted that Saskatchewan Liquor and Gaming has complied with the recommendation.
10. The committee concluded consideration of Chapter 28 (Saskatchewan Liquor and Gaming Authority – Encouraging Responsible Use of Beverage Alcohol) of the *2015 Report of the Provincial Auditor (Volume 1)*.

11. The committee considered Chapter 22 (Saskatchewan Indian Gaming Authority Inc.) of the *2014 Report of the Provincial Auditor (Volume 2)* and Chapter 53 (Saskatchewan Indian Gaming Authority – Information Technology Threat and Risk Assessment) of the *2014 Report of the Provincial Auditor (Volume 2)*. Ms. Ferguson and Ms. O’Quinn of the Office of the Provincial Auditor provided an overview of the chapter.

The following Saskatchewan Liquor and Gaming Authority officials appeared before the committee:

**Witnesses**

Barry Lacey, President and Chief Executive Officer  
Tim Kealey, Vice-President and Chief Financial Officer, Performance Management Division  
Lee Auten, Vice-President, Partnerships and Supply Management Division  
Jim Engel, Vice-President, Corporate Services Division  
Chet Culic, Director, Casino Operations Branch  
Rory Jensen, Acting Director, Financial Services Branch

12. The committee concluded consideration of Chapter 22 (Saskatchewan Indian Gaming Authority Inc.) of the *2014 Report of the Provincial Auditor (Volume 2)*.
13. The committee concluded consideration of Chapter 53 (Saskatchewan Indian Gaming Authority Inc. – Information Technology Threat and Risk Assessment) of the *2014 Report of the Provincial Auditor (Volume 2)*.
14. The committee recessed from 10:31 a.m. until 10:52 a.m.
15. The committee considered Chapter 17 (Public Service Commission) of the *2014 Report of the Provincial Auditor (Volume 2)* and Chapter 25 (Public Service Commission – Out-of-Scope Staffing) of the *2015 Report of the Provincial Auditor (Volume 1)*. Ms. Ferguson and Mr. Schwab of the Office of the Provincial Auditor provided an overview of the chapter.

The following Public Service Commission officials appeared before the committee:

**Witnesses**

Marlys Tafelmeyer, Acting Chair  
Raman Visvanathan, Executive Director, Business Services  
Gisele Fontaine, Director, Recruitment and Talent Development

16. The committee concluded consideration of Chapter 17 (Public Service Commission) of the *2014 Report of the Provincial Auditor (Volume 2)*.
17. The committee concluded consideration of Chapter 25 (Public Service Commission – Out-of-Scope Staffing) of the *2015 Report of the Provincial Auditor (Volume 1)*.
18. The committee recessed from 11:08 a.m. until 11:23 a.m.
19. The committee considered Chapter 16 (Parks, Culture and Sport) of the *2014 Report of the Provincial Auditor (Volume 2)* and Chapter 24 (Parks, Culture and Sport – Provincial Parks Capital Asset Planning) of the *2015 Report of the Provincial Auditor (Volume 1)*. Ms. Ferguson and Ms. Volk of the Office of the Provincial Auditor provided an overview of the chapter.

The following Parks, Culture and Sport officials appeared before the committee:

Witnesses

Lin Gallagher, Deputy Minister

Twyla MacDougall, Assistant Deputy Minister, Parks Division

Leanne Thera, Executive Director, Policy, Planning and Evaluation

Byron Davis, Director, Facilities Branch

Lynette Halvorsen, Director, Corporate Services

Elizabeth Verrall, Senior Policy Analyst, Sport, Recreation and Stewardship

20. The committee concurred with recommendation 16-1 made at page 104 of Chapter 16 (Parks, Culture and Sport) of the *2014 Report of the Provincial Auditor (Volume 2)* that the Ministry of Parks, Culture and Sport follow its established procedures and promptly remove unneeded user access to its computer systems and data. The committee noted that the Ministry of Parks, Culture and Sport has complied with the recommendation.
21. The committee concurred with recommendation 16-2 made at page 105 of Chapter 16 (Parks, Culture and Sport) of the *2014 Report of the Provincial Auditor (Volume 2)* that the Ministry of Parks, Culture and Sport record, in its accounting records, the estimated cost for closure and post-closure care of landfills located in the provincial parks. The committee noted that the Ministry of Parks, Culture and Sport has complied with the recommendation.
22. The committee concluded consideration of Chapter 24 (Parks, Culture and Sport – Provincial Parks Capital Asset Planning) of the *2015 Report of the Provincial Auditor (Volume 1)*.
23. The committee recessed from 11:49 a.m. until 1:02 p.m.
24. The committee considered Chapter 11 (Health) of the *2014 Report of the Provincial Auditor (Volume 2)*, Chapter 23 (Health – Preventing Diabetes-Related Health Complications) of the *2015 Report of the Provincial Auditor (Volume 1)*, Chapter 36 (Prince Albert Parkland Regional Health Authority – Providing Timely and Appropriate Home-Care Services) of the *2014 Report of the Provincial Auditor (Volume 2)*, Chapter 14 (Regina Qu'Appelle Regional Health Authority – Safe and Timely Discharge of Patients) of the *2015 Report of the Provincial Auditor (Volume 1)*, Chapter 26 (Regina Qu'Appelle Regional Health Authority – Use of Surgical Facilities) of the *2015 Report of the Provincial Auditor (Volume 1)* and Chapter 35 (Heartland Regional Health Authority – Medication Management in Long-Term Care Facilities) of the *2014 Report of the Provincial Auditor (Volume 2)*. Ms. Ferguson and Mr. Ahmad of the Office of the Provincial Auditor provided an overview of the chapters.

The following Health officials appeared before the committee:

Witnesses

Ministry of Health

Max Hendricks, Deputy Minister

Kim Kratzig, Assistant Deputy Minister

Karen Lautsch, Assistant Deputy Minister

Tracy Smith, Assistant Deputy Minister

Mark Wyatt, Assistant Deputy Minister

Margaret Baker, Executive Director, Primary Health Services

Brenda Russell, Executive Director, Financial Services Branch

Cindy Fedak, Director, Operations and Internal Audit

Marsha Munro, Manager, Revenue and Audit

Caroline Beck, Student Intern  
Heartland Regional Health Authority  
Greg Cummings, Chief Executive Officer  
Prince Albert Parkland Regional Health Authority  
Cecile Hunt, Chief Executive Officer  
Linda Sim, Director, Home Care  
Regina Qu'Appelle Regional Health Authority  
Sharon Garrett, Vice-President, Integrated Health Services  
John Ash, Executive Director, Patient Flow, Pharmacy and Respiratory Services

25. The committee concluded consideration of Chapter 11 (Health) of the *2014 Report of the Provincial Auditor (Volume 2)*.
26. The committee concluded consideration of Chapter 23 (Health – Preventing Diabetes-Related Health Complications) of the *2015 Report of the Provincial Auditor (Volume 1)*.
27. The committee concurred with recommendation 36-1 made at page 261 of Chapter 36 (Prince Albert Parkland Regional Health Authority – Providing Timely and Appropriate Home-Care Services) of the *2014 Report of the Provincial Auditor (Volume 2)* that Prince Albert Parkland Regional Health Authority maintain policies and procedures related to care planning for home-care services that align with the Ministry of Health's Home Care Policy Manual. The committee noted that Prince Albert Parkland Regional Health Authority is making progress towards compliance with the recommendation.
28. The committee concurred with recommendation 36-2 made at page 262 of Chapter 36 (Prince Albert Parkland Regional Health Authority – Providing Timely and Appropriate Home-Care Services) of the *2014 Report of the Provincial Auditor (Volume 2)* that Prince Albert Parkland Regional Health Authority establish a process to identify home-care service needs and trends in the region. The committee noted that Prince Albert Parkland Regional Health Authority is making progress towards compliance with the recommendation.
29. The committee concurred with recommendation 36-3 made at page 263 of Chapter 36 (Prince Albert Parkland Regional Health Authority – Providing Timely and Appropriate Home-Care Services) of the *2014 Report of the Provincial Auditor (Volume 2)* that Prince Albert Parkland Regional Health Authority develop a training plan to provide consistent training to its staff delivering home-care services across the region. The committee noted that Prince Albert Parkland Regional Health Authority has complied with the recommendation.
30. The committee concurred with recommendation 36-4 made at page 264 of Chapter 36 (Prince Albert Parkland Regional Health Authority – Providing Timely and Appropriate Home-Care Services) of the *2014 Report of the Provincial Auditor (Volume 2)* that Prince Albert Parkland Regional Health Authority follow its established policies and procedures and complete the needs assessments as required for home-care services. The committee noted that Prince Albert Parkland Regional Health Authority is making progress towards compliance with the recommendation.
31. The committee concurred with recommendation 36-5 made at page 265 of Chapter 36 (Prince Albert Parkland Regional Health Authority – Providing Timely and Appropriate Home-Care Services) of the *2014 Report of the Provincial Auditor (Volume 2)* that Prince Albert Parkland Regional Health Authority require supervisors to review and approve home-care plans. The committee noted that Prince Albert Parkland Regional Health Authority has complied with the recommendation.

32. The committee concurred with recommendation 36-6 made at page 265 of Chapter 36 (Prince Albert Parkland Regional Health Authority – Providing Timely and Appropriate Home-Care Services) of the *2014 Report of the Provincial Auditor (Volume 2)* that Prince Albert Parkland Regional Health Authority prepare and approve work schedules consistent with home-care plans. The committee noted that Prince Albert Parkland Regional Health Authority is making progress towards compliance with the recommendation.
33. The committee concurred with recommendation 36-7 made at page 266 of Chapter 36 (Prince Albert Parkland Regional Health Authority – Providing Timely and Appropriate Home-Care Services) of the *2014 Report of the Provincial Auditor (Volume 2)* that Prince Albert Parkland Regional Health Authority implement a process to coordinate and communicate home-care needs of clients with other service providers in the region. The committee noted that Prince Albert Parkland Regional Health Authority has complied with the recommendation.
34. The committee concurred with recommendation 36-8 made at page 266 of Chapter 36 (Prince Albert Parkland Regional Health Authority – Providing Timely and Appropriate Home-Care Services) of the *2014 Report of the Provincial Auditor (Volume 2)* that Prince Albert Parkland Regional Health Authority work with the Ministry of Health and other regional health authorities for coordination and communication of home-care needs of its clients. The committee noted that Prince Albert Parkland Regional Health Authority has complied with the recommendation.
35. The committee concurred with recommendation 36-9 made at page 266 of Chapter 36 (Prince Albert Parkland Regional Health Authority – Providing Timely and Appropriate Home-Care Services) of the *2014 Report of the Provincial Auditor (Volume 2)* that Prince Albert Parkland Regional Health Authority regularly review home-care client files as part of monitoring staff performance. The committee noted that Prince Albert Parkland Regional Health Authority is making progress towards compliance with the recommendation.
36. The committee concurred with recommendation 36-10 made at page 267 of Chapter 36 (Prince Albert Parkland Regional Health Authority – Providing Timely and Appropriate Home-Care Services) of the *2014 Report of the Provincial Auditor (Volume 2)* that Prince Albert Parkland Regional Health Authority seek regular, written feedback from current and past home-care clients, including information about the timeliness and appropriateness of home-care services. The committee noted that Prince Albert Parkland Regional Health Authority is making progress towards compliance with the recommendation.
37. The committee concurred with recommendation 36-11 made at page 268 of Chapter 36 (Prince Albert Parkland Regional Health Authority – Providing Timely and Appropriate Home-Care Services) of the *2014 Report of the Provincial Auditor (Volume 2)* that Prince Albert Parkland Regional Health Authority implement a process to track and analyze complaints related to homecare services. The committee noted that Prince Albert Parkland Regional Health Authority is making progress towards compliance with the recommendation.
38. The committee concurred with recommendation 36-12 made at page 268 of Chapter 36 (Prince Albert Parkland Regional Health Authority – Providing Timely and Appropriate Home-Care Services) of the *2014 Report of the Provincial Auditor (Volume 2)* that Prince Albert Parkland Regional Health Authority identify and collect key information to analyze the quality of its home-care services. The committee noted that Prince Albert Parkland Regional Health Authority has complied with the recommendation.
39. The committee recessed from 2:26 p.m. until 2:42 p.m.

40. The committee concurred with recommendation 14-1 made at page 156 of Chapter 14 (Regina Qu'Appelle Regional Health Authority – Safe and Timely Discharge of Patients) of the *2015 Report of the Provincial Auditor (Volume 1)* that the Regina Qu'Appelle Regional Health Authority follow its policy to complete admission assessments of patients within 24 hours of admission. The committee noted that the Regina Qu'Appelle Regional Health Authority is making progress towards compliance with the recommendation.
41. The committee concurred with recommendation 14-2 made at page 157 of Chapter 14 (Regina Qu'Appelle Regional Health Authority – Safe and Timely Discharge of Patients) of the *2015 Report of the Provincial Auditor (Volume 1)* that the Regina Qu'Appelle Regional Health Authority require healthcare professionals involved in patient care to prepare a comprehensive, multi-disciplinary patient care plan. The committee noted that the Regina Qu'Appelle Regional Health Authority is making progress towards compliance with the recommendation.
42. The committee concurred with recommendation 14-3 made at page 158 of Chapter 14 (Regina Qu'Appelle Regional Health Authority – Safe and Timely Discharge of Patients) of the *2015 Report of the Provincial Auditor (Volume 1)* that the Regina Qu'Appelle Regional Health Authority implement a strategy to facilitate communication with physicians to better coordinate patient discharge timeframes. The committee noted that the Regina Qu'Appelle Regional Health Authority is making progress towards compliance with the recommendation.
43. The committee concurred with recommendation 14-4 made at page 159 of Chapter 14 (Regina Qu'Appelle Regional Health Authority – Safe and Timely Discharge of Patients) of the *2015 Report of the Provincial Auditor (Volume 1)* that the Regina Qu'Appelle Regional Health Authority follow its policy to document patient instructions and discuss those instructions with patients before discharge. The committee noted that the Regina Qu'Appelle Regional Health Authority is making progress towards compliance with the recommendation.
44. The committee concurred with recommendation 14-5 made at page 160 of Chapter 14 (Regina Qu'Appelle Regional Health Authority – Safe and Timely Discharge of Patients) of the *2015 Report of the Provincial Auditor (Volume 1)* that the Regina Qu'Appelle Regional Health Authority consistently use aids (e.g., whiteboards at the bedside) to provide patients with critical information about the estimated discharge date and goals. The committee noted that the Regina Qu'Appelle Regional Health Authority has complied with the recommendation.
45. The committee concurred with recommendation 14-6 made at page 163 of Chapter 14 (Regina Qu'Appelle Regional Health Authority – Safe and Timely Discharge of Patients) of the *2015 Report of the Provincial Auditor (Volume 1)* that the Regina Qu'Appelle Regional Health Authority ensure physicians complete discharge summary information on a timely basis as required by its rules for medical staff. The committee noted that the Regina Qu'Appelle Regional Health Authority is making progress towards compliance with the recommendation.
46. The committee concurred with recommendation 14-7 made at page 164 of Chapter 14 (Regina Qu'Appelle Regional Health Authority – Safe and Timely Discharge of Patients) of the *2015 Report of the Provincial Auditor (Volume 1)* that the Regina Qu'Appelle Regional Health Authority establish a policy for completing medication reconciliations prior to discharging patients. The committee noted that the Regina Qu'Appelle Regional Health Authority has complied with the recommendation.
47. The committee concurred with recommendation 14-8 made at page 164 of Chapter 14 (Regina Qu'Appelle Regional Health Authority – Safe and Timely Discharge of Patients) of the *2015 Report of the Provincial Auditor (Volume 1)* that the Regina Qu'Appelle Regional Health Authority require

staff to follow the policy for completing medication reconciliations prior to discharging patients. The committee noted that the Regina Qu'Appelle Regional Health Authority is making progress towards compliance with the recommendation.

48. The committee concurred with recommendation 14-9 made at page 166 of Chapter 14 (Regina Qu'Appelle Regional Health Authority – Safe and Timely Discharge of Patients) of the *2015 Report of the Provincial Auditor (Volume 1)* that the Regina Qu'Appelle Regional Health Authority develop strategies to achieve its target to discharge patients early in the day. The committee noted that the Regina Qu'Appelle Regional Health Authority is making progress towards compliance with the recommendation.
49. The committee concurred with recommendation 14-10 made at page 167 of Chapter 14 (Regina Qu'Appelle Regional Health Authority – Safe and Timely Discharge of Patients) of the *2015 Report of the Provincial Auditor (Volume 1)* that the Regina Qu'Appelle Regional Health Authority establish performance-based measures and targets for patient discharge. The committee noted that the Regina Qu'Appelle Regional Health Authority has complied with the recommendation.
50. The committee concurred with recommendation 14-11 made at page 168 of Chapter 14 (Regina Qu'Appelle Regional Health Authority – Safe and Timely Discharge of Patients) of the *2015 Report of the Provincial Auditor (Volume 1)* that the Regina Qu'Appelle Regional Health Authority report on performance-based measures and targets for patient discharge to its senior management and Board of Directors. The committee noted that the Regina Qu'Appelle Regional Health Authority has complied with the recommendation.
51. The committee concluded consideration of Chapter 26 (Regina Qu'Appelle Regional Health Authority – Use of Surgical Facilities) of the *2015 Report of the Provincial Auditor (Volume 1)*.
52. The committee concurred with recommendation 35-1 made at page 241 of Chapter 35 (Heartland Regional Health Authority – Medication Management in Long-Term Care Facilities) of the *2014 Report of the Provincial Auditor (Volume 2)* that Heartland Regional Health Authority have comprehensive policies for medication management that are aligned with the Ministry of Health's guidelines for its long-term care facilities. The committee noted that the Heartland Regional Health Authority is making progress towards compliance with the recommendation.
53. The committee concurred with recommendation 35-2 made at page 242 of Chapter 35 (Heartland Regional Health Authority – Medication Management in Long-Term Care Facilities) of the *2014 Report of the Provincial Auditor (Volume 2)* that Heartland Regional Health Authority establish a process to identify trends, needs, and issues related to medication management in its long-term care facilities. The committee noted that the Heartland Regional Health Authority is making progress towards compliance with the recommendation.
54. The committee concurred with recommendation 35-3 made at page 242 of Chapter 35 (Heartland Regional Health Authority – Medication Management in Long-Term Care Facilities) of the *2014 Report of the Provincial Auditor (Volume 2)* that Heartland Regional Health Authority develop a regional approach for the use of medication in its long-term care facilities. The committee noted that the Heartland Regional Health Authority is making progress towards compliance with the recommendation.
55. The committee concurred with recommendation 35-4 made at page 243 of Chapter 35 (Heartland Regional Health Authority – Medication Management in Long-Term Care Facilities) of the *2014 Report of the Provincial Auditor (Volume 2)* that Heartland Regional Health Authority clearly communicate its approach for medication use to long-term care residents and their families, staff, and

healthcare providers. The committee noted that the Heartland Regional Health Authority is making progress towards compliance with the recommendation.

56. The committee concurred with recommendation 35-5 made at page 244 of Chapter 35 (Heartland Regional Health Authority – Medication Management in Long-Term Care Facilities) of the *2014 Report of the Provincial Auditor (Volume 2)* that Heartland Regional Health Authority implement an educational program for staff who develop and deliver medication plans in its long-term care facilities. The committee noted that the Heartland Regional Health Authority is making progress towards compliance with the recommendation.
57. The committee concurred with recommendation 35-6 made at page 245 of Chapter 35 (Heartland Regional Health Authority – Medication Management in Long-Term Care Facilities) of the *2014 Report of the Provincial Auditor (Volume 2)* that Heartland Regional Health Authority use a multidisciplinary approach (e.g., physicians, nurses, pharmacists) for finalizing medication plans for long-term care residents. The committee noted that the Heartland Regional Health Authority is making progress towards compliance with the recommendation.
58. The committee concurred with recommendation 35-7 made at page 245 of Chapter 35 (Heartland Regional Health Authority – Medication Management in Long-Term Care Facilities) of the *2014 Report of the Provincial Auditor (Volume 2)* that Heartland Regional Health Authority establish standardized documentation requirements for medication plans of its long-term care residents. The committee noted that the Heartland Regional Health Authority is making progress towards compliance with the recommendation.
59. The committee concurred with recommendation 35-8 made at page 246 of Chapter 35 (Heartland Regional Health Authority – Medication Management in Long-Term Care Facilities) of the *2014 Report of the Provincial Auditor (Volume 2)* that Heartland Regional Health Authority develop a policy for enhanced planning for long-term care residents with complex medication needs, including the use of appropriate assessment tools. The committee noted that the Heartland Regional Health Authority is making progress towards compliance with the recommendation.
60. The committee concurred with recommendation 35-9 made at page 247 of Chapter 35 (Heartland Regional Health Authority – Medication Management in Long-Term Care Facilities) of the *2014 Report of the Provincial Auditor (Volume 2)* that Heartland Regional Health Authority require that all appropriate approvals and informed consent for residents' medication plans are received from the long-term care residents or designated decision makers. The committee noted that the Heartland Regional Health Authority is making progress towards compliance with the recommendation.
61. The committee concurred with recommendation 35-10 made at page 248 of Chapter 35 (Heartland Regional Health Authority – Medication Management in Long-Term Care Facilities) of the *2014 Report of the Provincial Auditor (Volume 2)* that Heartland Regional Health Authority follow its policy for documenting, in the long-term care residents' medical records, all the medication-related activities. The committee noted that the Heartland Regional Health Authority is making progress towards compliance with the recommendation.
62. The committee concurred with recommendation 35-11 made at page 250 of Chapter 35 (Heartland Regional Health Authority – Medication Management in Long-Term Care Facilities) of the *2014 Report of the Provincial Auditor (Volume 2)* that Heartland Regional Health Authority follow its established policies and procedures for medication changes for its long-term care residents. The committee noted that the Heartland Regional Health Authority is making progress towards compliance with the recommendation.

63. The committee concurred with recommendation 35-12 made at page 250 of Chapter 35 (Heartland Regional Health Authority – Medication Management in Long-Term Care Facilities) of the *2014 Report of the Provincial Auditor (Volume 2)* that Heartland Regional Health Authority implement a policy requiring informed written consent from long-term care residents or their designated decision makers for changes in high-risk medication. The committee noted that the Heartland Regional Health Authority is making progress towards compliance with the recommendation.
64. The committee concurred with recommendation 35-13 made at page 251 of Chapter 35 (Heartland Regional Health Authority – Medication Management in Long-Term Care Facilities) of the *2014 Report of the Provincial Auditor (Volume 2)* that Heartland Regional Health Authority follow its policy to obtain informed written consent from long-term care residents or their designated decision makers before using medication as a restraint. The committee noted that the Heartland Regional Health Authority is making progress towards compliance with the recommendation.
65. The committee concurred with recommendation 35-14 made at page 251 of Chapter 35 (Heartland Regional Health Authority – Medication Management in Long-Term Care Facilities) of the *2014 Report of the Provincial Auditor (Volume 2)* that Heartland Regional Health Authority consistently collect and document transfer information for residents transferred to its long-term care facilities. The committee noted that the Heartland Regional Health Authority has complied with the recommendation.
66. The committee concurred with recommendation 35-15 made at page 252 of Chapter 35 (Heartland Regional Health Authority – Medication Management in Long-Term Care Facilities) of the *2014 Report of the Provincial Auditor (Volume 2)* that Heartland Regional Health Authority track for analysis and reporting, all information on the prevalence of medication use and medication errors in its long-term care facilities. The committee noted that the Heartland Regional Health Authority is making progress towards compliance with the recommendation.
67. The committee concurred with recommendation 35-16 made at page 253 of Chapter 35 (Heartland Regional Health Authority – Medication Management in Long-Term Care Facilities) of the *2014 Report of the Provincial Auditor (Volume 2)* that Heartland Regional Health Authority follow its policy to have staff report moderate to serious complaints relating to long-term care to the Quality Improvement and Safety Department. The committee noted that the Heartland Regional Health Authority is making progress towards compliance with the recommendation.
68. The committee concurred with recommendation 35-17 made at page 254 of Chapter 35 (Heartland Regional Health Authority – Medication Management in Long-Term Care Facilities) of the *2014 Report of the Provincial Auditor (Volume 2)* that Heartland Regional Health Authority collect and analyze information to improve medication plans for long-term care residents. The committee noted that the Heartland Regional Health Authority is making progress towards compliance with the recommendation.
69. It was moved by Mr. Norris:

That this committee do now adjourn.

The question being put, it was agreed to.

70. The committee adjourned at 4:25 p.m. to the call of the chair.

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Stacey Ursulescu  
Committee Clerk

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Danielle Chartier  
Committee Chair